

泰山学院旅游学院2024级旅游管理专业本科  
2024 ~ 2025学年第2学期  
《旅游接待业》试卷A答题纸  
(答题纸共4页, 答题时间90分钟)

注意事项	1. 请严格按照题号在相应答题区域作答, 超出答题区域的答案无效; 在草稿纸、试卷上答题无效。禁止填涂答题纸四角的识别区。	学号(*必填项*)  [0] [0] [0] [0] [0] [0] [0] [0] [0] [0] [0] [1] [1] [1] [1] [1] [1] [1] [1] [1] [1] [1] [2] [2] [2] [2] [2] [2] [2] [2] [2] [2] [2] [3] [3] [3] [3] [3] [3] [3] [3] [3] [3] [3] [4] [4] [4] [4] [4] [4] [4] [4] [4] [4] [4] [5] [5] [5] [5] [5] [5] [5] [5] [5] [5] [5] [6] [6] [6] [6] [6] [6] [6] [6] [6] [6] [6] [7] [7] [7] [7] [7] [7] [7] [7] [7] [7] [7] [8] [8] [8] [8] [8] [8] [8] [8] [8] [8] [8] [9] [9] [9] [9] [9] [9] [9] [9] [9] [9] [9]
	2. 答题前请先将姓名、学号填涂清楚。	
	3. 客观题使用2B铅笔填涂; 修改时用橡皮擦干净。	
	4. 保持卷面清洁, 不要装订、折叠、破损。	
填涂	正确填涂: <input checked="" type="checkbox"/> 错误填涂: <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
考生禁填	缺考 <input type="checkbox"/> 作弊 <input type="checkbox"/> 违纪 <input type="checkbox"/>	

一、单选题 (每题1分, 共10分)

1. [A] [B] [C] [D] 6. [A] [B] [C] [D]  
2. [A] [B] [C] [D] 7. [A] [B] [C] [D]  
3. [A] [B] [C] [D] 8. [A] [B] [C] [D]  
4. [A] [B] [C] [D] 9. [A] [B] [C] [D]  
5. [A] [B] [C] [D] 10. [A] [B] [C] [D]

二、多选题 (每题2分, 共20分)

1. [A] [B] [C] [D] 6. [A] [B] [C] [D]  
2. [A] [B] [C] [D] 7. [A] [B] [C] [D]  
3. [A] [B] [C] [D] 8. [A] [B] [C] [D]  
4. [A] [B] [C] [D] 9. [A] [B] [C] [D]  
5. [A] [B] [C] [D] 10. [A] [B] [C] [D]

三、判断题 (每题1分, 共10分)

1. [T] [F] 6. [T] [F]  
2. [T] [F] 7. [T] [F]  
3. [T] [F] 8. [T] [F]  
4. [T] [F] 9. [T] [F]  
5. [T] [F] 10. [T] [F]

四、简答题 (共20分)

1. (5分)

2. (5分)

3. (5分)

4. (5分)

学院: \_\_\_\_\_ 姓名: \_\_\_\_\_ 年级、专业、班级: \_\_\_\_\_ 学号: \_\_\_\_\_

密 封 线

五、案例分析题 (共40分)

1.(6分)

(a)

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2.(6分)

(b)

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3.(8分)

(c)

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4.(4分)

(d)

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5.(6分)

(e)

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6.(10分)

(f)

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